

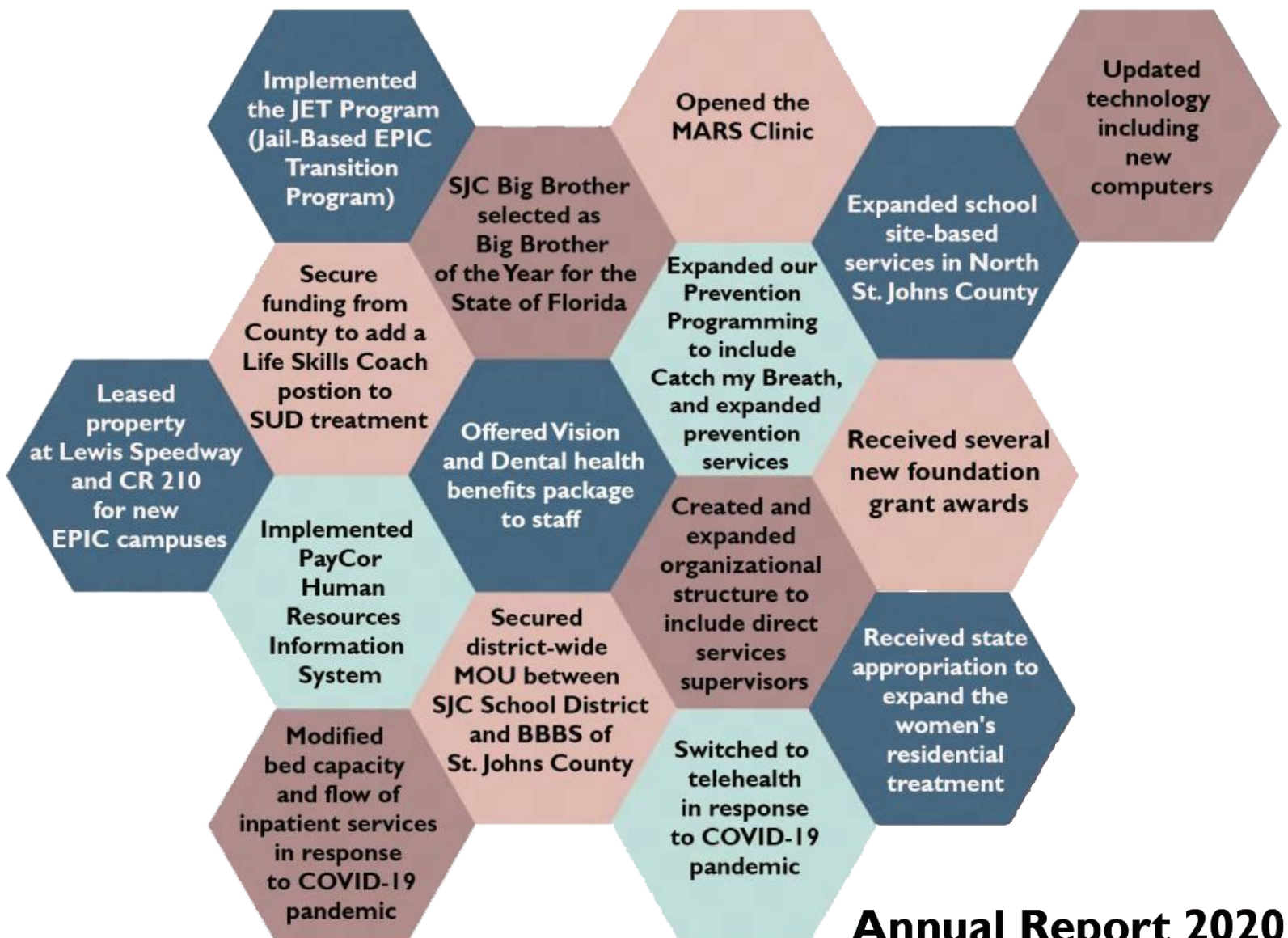


SERVING OUR COMMUNITY SINCE 1973

Education. Prevention. Intervention. Counseling.

SAVING LIVES, TRANSFORMING FAMILIES | 2020 Annual Report

Unprecedented. In FY 19/20, the word “unprecedented” took over the fiscal year which had begun very positively with plans for growth and program enhancements in order to provide increased access to care for our community residents. In our EPIC way, we met the challenges head on including quickly pivoting to offering services via telehealth so that the life-saving care that EPIC provides could continue in a safe manner for clients and staff during the COVID pandemic. Additionally, we successfully pushed ahead with our plans to open two new campuses – one on Lewis Speedway and the other on CR 210. In spite of all that FY 19/20 has brought, EPIC has been able to touch the lives of 3,353 in our community. Here are some of the highlights of the past year:



Annual Report 2020

**BEHAVIORAL HEALTH IS ESSENTIAL • PREVENTION WORKS
TREATMENT IS EFFECTIVE • PEOPLE RECOVER**



DID YOU KNOW?

In Fiscal Year 2019-2020, EPIC served **3,353** people in St. Johns County.

VISION STATEMENT

The primary leader of quality, comprehensive behavioral healthcare in our community.

MISSION STATEMENT

To strengthen our community by providing person-centered care to individuals & families impacted by substance use and mental health disorders, and other behaviors through a comprehensive system of Education, Prevention, Intervention and Counseling.

THE EPIC RECOVERY CENTER

Recovery Starts Here

The EPIC Recovery Center program offers detoxification and residential treatment services. The Center serves as an Access Center to triage, manage, and help treat a person's addiction to drugs and alcohol. Additionally, care coordination, medication management for patients with co-occurring mental health disorders, medication assisted treatment, and peer support services are offered. Overcoming addiction can be an intensive and long endeavor and the EPIC Recovery Center staff supports patients throughout this journey.

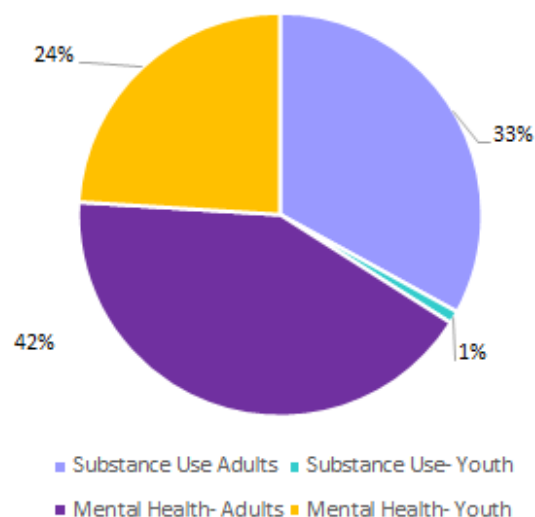
In Fiscal Year 2019-2020, the EPIC Recovery Center (detoxification and residential) had 807 admissions. The Center served 473 individuals.

OUTPATIENT COUNSELING CENTER

Addiction is treatable. People recover. We can help.

EPIC's outpatient practice provides effective, affordable and comprehensive services to help individuals recover from mental health and substance use disorders. Our programs assist individuals to improve their health and wellness, live a self-directed life, and work at reaching their full potential. Services include evaluation and assessment, individual and group therapy, family therapy, play therapy, crisis intervention, psychiatric services, medication management, support groups and recovery activities. As part of our outpatient practice, EPIC also offers the Family Intensive Treatment Team, a Family Intervention Specialist, and the new JET (Jail-Based EPIC Transition) program as well as care coordinators and peer support specialists who provide extra support, case management and coaching for clients. The Center is open in the evenings to accommodate client schedules.

The Outpatient Services served 2,132 in Fiscal Year 2019-2020.



Additionally, **31%** of adults receiving outpatient services received psychiatric care through EPIC. **243** EPIC clients also received services through the MARS clinic (offering medication assisted treatment).

THE PREVENTION AND WELLNESS UNIT

Because Families Can't Battle Addiction Alone

Thanks to exhaustive research in the field, EPIC's Prevention Unit knows that there are identifiable risk factors that can predict a child's likelihood of engaging in alcohol or drug use or who are at risk for a mental health disorder. Based on that information, our evidence-based services and interventions help build emotional health by addressing those risk factors and supporting protective factors in order to prevent substance use disorders in children and young adults. For those families in need of parenting support, the Prevention Unit offers specific programs to help parents raise their children with the skills and behaviors necessary to have a successful life.

EPIC's Prevention Unit served 395 youth and young adults and 52 parents through our prevention/diversion services and 159 adults through our parenting programs.

FUND DEVELOPMENT OFFICE

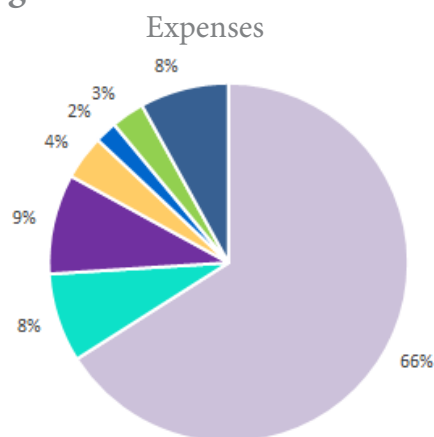
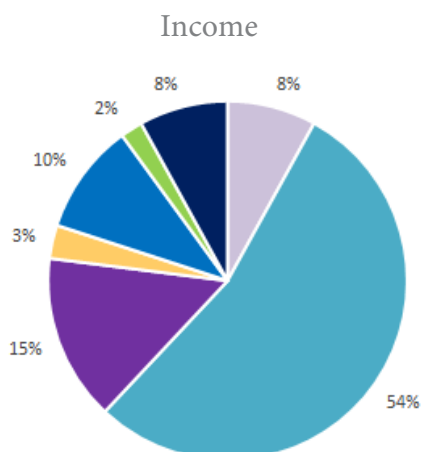
Strengthening Families Throughout Life's Journey

The Fund Development Office's primary goals are to develop reliable sources of income in order to build capacity and sustain EPIC through the realization of our long-term mission and vision. In Fiscal Year 2019-2020, we were pleased to welcome support from the Community Foundation of Northeast Florida, the St. Johns County Sheriff's Office, and the First Coast Relief Fund. Additionally, Swisher Intl. has continued their one-to-one match for the One Bed. One Life Campaign. Although EPIC's major fundraising events were canceled due to the pandemic, the Fund Development Office continues to look at new and creative ways of raising funds.

FISCAL YEAR 2019-2020 REVENUE

In order to provide the number of programs and services offered to the community, EPIC relies on diversified funding streams including community support through individual giving and fundraisers as well as local, state and federal funding.

Revenue Funding Streams



DEFENDERS OF POTENTIAL

EPIC serves as the sponsoring organization for our community's Big Brothers Big Sisters (BBBS) program. Through this nationally acclaimed program, school and community based mentoring programs are designed to give children enriched experiences and positive role models. In Fiscal Year 2019-2020, our St. Johns County Big of the Year was selected as the Big Brother of the Year for the State of Florida. Additionally, the program was able to secure a district-wide Memorandum of Understanding with the St. Johns County School District. Tips for Kids Sake continues to be popular and major fundraiser and we are grateful to The Conch House/Great Chowder Debate for choosing BBBS as the beneficiary for the 4th year.

In spite of the pandemic, over 90% of BBBS matches continued meeting- but virtually. BBBS staff held successful virtual events for matches including a Zoom Bingo Night and the virtual Halloween Party complete with costumes and treats. Last year, we had 156 matches, serving 142 children.



MATCH OF THE YEAR

St Johns County Match of the Year
Big Brother Wayne Howell and
Little Brother Nick

BOARD OF DIRECTORS

Jamie Welu, President
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 Eric Pulsfus, MD, Secretary
 Virginia Morgan, Treasurer
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 Gina Mangus | Delaine McCarty, RPh | Patrick Morrissey |
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EPIC RECOVERY CENTER, LLC ADVISORY BOARD

Jeff Bell | Justin Dolan | Bill Graybeal | Valerie Lee

PRESIDENT'S COUNCIL

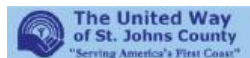
Bill Abare III | James Bedsole | H. Jeff Bell | James Browning
 Patrick Canan | Judge Alex Christine | Jim Hayes | Sean Kelley
 Lorna MacDonald | Tom Morton | Sheriff David Shoar
 Beverly Slough | Gary W. Smolek | Susan Swain
 Mary Tinlin | Darwin White | David Upchurch

BIG BROTHERS BIG SISTERS ADVISORY COUNCIL

James Suplee, Chair | Branan Ward- Vice-Chair
 Jess Kobryn, Treasurer | Jeremy Butcher | Susan Joyner |
 Bill Miller | Tammy Morabito |
 Suzanna Pavelle | Brad Waldrop

STAFF

Patti Greenough, Chief Executive Officer	Kathie Barnes, Customer Service Rep	Taylor Cascio, Prevention Educator	Crystal Gray, SIGHT/JET Transition Specialist	Sheena Jain, Clinician	Hunter Ransier, Behavioral Health Tech
Raymond Pomm, M.D., Medical Director	Adelina Boata, JET Peer Support Specialist	LaPaige Clark, RN	Virginia Greiner, Director of Medical Programming	Omiter James, Cook	Mary Jane Rosado, Customer Service Rep
Teresa Andrews, Director of Development	Gary Boothe, Behavioral Health Tech	Abigail Cluckey, Prevention Team Lead	Amanda Griffiths, Behavioral Health Tech	Angela Kalem, RN	Jenny Rundgren, Care Coordinator
Tim Atteberry, Director of Facilities & Risk Management	Shelby Bowman, Behavioral Health Tech	Madeline-Claire Corso, Customer Service Rep	Sheena Jain, Clinician	William Knight, Peer Support Specialist	Verna Sanders, LPN
Sara Rutan, LCSW, Clinical Director	Rebecca Buch, Clinician	Synthia Cox, RN	Denise Grubb, Clinician	Karen Lloyd, JET Clinician	Carol Schneider, Supervisor of Clinical Services
Melissa Witmeier, Director of Operations	Melissa Bull, RN	Tia Currie, Behavioral Health Tech	Kenneth Hand, High Utilizer Care Coordination & Discharge Planner	Jill Maloney, FIT Peer Specialist	Sarah Sherman, Grants Manager- Criminal Justice
Melissa Ryan, BBBS Program Director	Carla Busby, FIT Care Coordinator	Cindy Davis, Customer Service Rep	Crisanta Hannah, Behavioral Health Tech	Ashley Mauldin, Behavioral Health Technician	Patricia Spencer, Customer Service Rep
Nichole Coito, Medical Office Manager	Lynn Busch, Finance Coordinator	Criston Dinger, Clinician	Annie Hardwick, Clinician	Darlene Munley, RN	Stephanie Sprague, Marketing/ Fund Development Coordinator
Kristen Huber, RN Nurse Manager	Melissa Byers, Peer Recovery Specialist	Sarah Embry, Billing & Credentialing	Barbaie Hawyer, BBBS Match Support Specialist	Melissa Newsome, Data Clerk	Sandra Spregner, Assistant Facilities Manager/Sous Chef
Joyce Lahna, Human Resources Manager	Yuliya Caprietta, APRN	Susane Erickson, Therapist	Timothy Helfinstine, Cook	Marina Ochman, RN	Krystle Thomas, Data Clerk
Teresa Alvarez, FIT Clinician	Jalessa Calloway-Galery, Customer Service Rep	Kathryn Estes, Prevention Educator	Farhana Hossain, Clinician	Susan O'Malley, RN	Sara Tomlinson, Clinician
Alberto Arujo, FIS Case Manager	Isabel Carde, Housing Manager	Conor Farrell, Prevention Educator	Suzanne Howden, Therapist	Zachary Paull, Supervisor of Recovery Services	Kristi Vega, Clinician
Maura Banar, FIT Clinician & Team Lead	Debra Carroll-Rebhan, Therapist	Deb Ferreira, Finance Clerk	Mackenzie Hudgins, BBBS Match Support Specialist	Linda Peoples, Head Cook	Melanie Weis, Therapist
	Kit Caruso, BBBS Enrollment & Match Coordinator	Tina Ferretti, Customer Service Rep	Theresa Iommelli, Children's Mental Health Care Coordinator	Kai Puhl, Operations Assistant	Anna-Britta White, SIGHT Counselor
		Martha Geisler, Therapist	Anthwan Ingram, Care Coordinator	Kristin Ramsey, Clinician	Devan Wilcox, JET Care Coordinator
		Paula Giese, Housekeeper			Steven Wilder, Maintenance



info@epicbh.org | www.epicbh.org

EPIC Administrative Offices | 17 St. Johns Medical Park Drive, St. Augustine, FL 32086 | 904.829.2273

EPIC Central Campus | 1400 Old Dixie Highway, St. Augustine, FL 32084 | 904.829.2273

EPIC Recovery Center | 3574 US | South, St. Augustine, FL 32086 | 904.417.7100

EPIC North Campus | 3910 Lewis Speedway, Ste. 1103, St. Augustine, FL 32084 | 904.829.2273

EPIC Northwest Campus | 175 Hampton Point Dr., Ste. 2, St. Augustine, FL 32092 | 904.829.2273