



# Care Coordination Program

*Your Trusted Source for Quality Substance Use Disorder & Mental Health Services in St. Johns County*

Education. Prevention. Intervention. Counseling.

## **Recovery Starts Here:**

Our goal is to build your connections within the community. Taking part in our Care Coordination and Peer Support Program will open you up to new opportunities and give you information on who may be able to help.

## **Benefits of Care Coordination Services:**

- Safe transition into your community
- Helps identify your strengths
- Builds solid foundation for recovery
- Broadens knowledge and access to providers, resources, services and supports
- **GAIN AN ADVOCATE FOR YOUR NEEDS**

Past clients have improved overall health, increased understanding about themselves and the community and achieved goals they set at the beginning of the program.

## **What is Care Coordination?**

An EPIC Care Coordinator will help you to identify potential needs and services and then coordinate resources and support systems with community agencies. This will ensure a safer and more effective road to recovery. Care coordination will strive to support you while the Care Coordinator organizes and secures seamless care.

**You are our top priority!**

## **Our Care Coordination Services**

1. Assess your needs and goals
2. Create a proactive care plan
3. Communicate and share knowledge of providers
4. Linkage to community resources
5. Help with transitions of care
6. Monitor progress and follow-up, including responding to changes in your needs

## **Linkages of Referrals May Include:**

- Primary health care (Insurance, medical or dental services)
- Behavioral health care (Individual and group counseling, medication management)
- Housing
- Basic needs (Food, clothing, transportation or communication)
- Employment or education programs
- Benefits (Food stamps, SSI, SSA or Veteran's benefits)
- Criminal justice navigation

## **Why is Care Coordination Important?**

Current health and behavioral health care systems are confusing. Our Care Coordinators are dedicated to making sure your needs are put first. We understand you are in a vulnerable situation. Enrolling in our Care Coordination services will allow access to the best care providers and community agencies in our area. Our well-designed program has had positive outcomes for our clients and lower rates of relapse and recidivism.

**CONTACT US: 904.829.2273 [epicbh.org](http://epicbh.org)**



# Our Services

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## **Did you know?**

**EPIC has served St. Johns County and the surrounding counties since 1973, over 45 years!**

### **Four locations**

The EPIC Center: 1400 Old Dixie Hwy (Outpatient Mental Health)

The EPIC Recovery Center: 3574 US1 South (Inpatient & Outpatient Substance Use Detoxification & Residential Services)

EPIC Administration Building: 17 St. Johns Medical Park Drive

Second Wind Sober Living Homes in St. Augustine

### **Child/Adolescent Treatment**

Substance Use & Mental Health

Psychiatric Evaluations

Medication Management

Judicial Services

### **Adult Treatment**

Substance Use Detoxification Treatment Program (*at the EPIC Recovery Center*)

Mental Health Treatments

Psychiatric Evaluations

Medication Assisted Treatment (MAT)

Medication Management

Judicial Services

Intervention Services

### **Prevention & Wellness**

Parenting Resources

Preventative Interventions for Adolescents

Anger Management for Adolescents & Adults

Youth Tobacco Citation Course

### **Community Involvement**

Big Brothers Big Sisters of St. Johns County

Fundraising & Community Events

BBBS Tips for Kid's Sake                      *February*

EPIC Flower & Garden Expo                      *April*

EPIC Race to the Taste                      *April*

EPIC Taste of St. Augustine                      *April*

BBBS Online Auction                      *June*

EPIC Ancient City Kid's Day                      *October*

**We accept most commercial insurances, Medicaid, self-pay with sliding scales, Visa & MasterCard.**

*Accommodations are available for disabled or deaf/hearing-impaired. For assistance, use x7016*